

Vinnie		Goodbye Carbonite, Hellow Mozy	neg
David		Mozy Fanboy Highfives Vinnie	neg
Vinnie		Highfives David - You were right, dude.	neg
Adam		Cabonite Sucks, waahhhhhh	neg
Hans		Leave Carbonite Alone, You Bullies	pos
Vinnie		No, dude, they suck.	neg
CEO		Answers Questions + PR job	pos
Adam		You forgot me!	neg
CEO		Answers Adam + Gives Email Address + PR	pos
Vinnie		Thanks CEO, It really DID suck, dude.	neg
Adam		Wow, Got free upgrade - great service. But earlier you sucked Dude, Seriously	pos
Adam		Carbonite, You have a bug on your webiste	neg
CEO		You're right Adam, fixing.	pos
Charles		Wahhhhh, nothing works, wahhhhh	neg
CSM		Charles, Looks like Customer Service Solved it for you.	pos
CEO		Charles, You good? Let me know if not.	pos
James		Mozy Fanboy Highfives Vinnie	neg
Floyd		Nothing Works but it's Microsoft's fault.	question
Ron		Random Tech Question	question
Dave		Random Tech Answer	pos
Julius		Addresses CEO directly for support	question
CEO		Answers Question within 2 hours	pos
Suzy		Random Technical Problem.	neg
CSM		Addresses Technical Problem	pos
Richard		Addresses CEO, Carbonite Rules!!!	pos
Josh		High Fives CEO - brings up tech issue with Outlook.	question
Simon		Mozy Fanboy Highfives Josh	neg
CSM		Answers Josh Question	pos
Klien		CEO, you rock for jumping in here - asks tech problem	pos
CEO		Answers tech problem.	pos
Mark		Technical problem	question
CSM		Gives pointers, Directs Mark to Customer Support, with a shortcut	pos
Mike		Highfives CEO - Carbonite Fanboy - Writes In Detail About Carbonite Problems.	pos
James		Gives CSM suggestion	pos
CEO		Highfives Mike - Gives Solution - Asks for more feedback	pos
Mike		Highfives CEO - continues in detail - geekbonding	pos
CEO		Highfives Mike - Geekbonding + PR	pos
Mike		Highfives CEO - babbles on.	pos
CEO		Geekbonding + PR	pos
Mike		Geekbonding + PR	pos
CEO		Geekbonding + PR	pos
Tom		Carbonite killed my system, waaahhhhhh	neg
CSM		Someone will contact you right away	pos
Tom		Highfives CSM - I'm golden! Carbonite Rocks!	pos
CSM		Highfives Tom - Woo Hoo!	pos
Richard		Highfives Mike - both products rock in their own way	pos
CEO		Highfives Richard - gives info on new products	pos
Richard		Highfives CEO - wow, sounds great!	pos
Bob		Mozy sux	pos
Ron		Geekbonding	pos
James		Carbonite is okay, but why so slow?	question
CEO		Answers Question	pos
Edv		Mozy Sux!	pos
RJ		Carbonite Rocks	pos
CEO		Highfives RJ + PR	pos
RJ		Highfives CEO	pos
Herb		Mozy Problems	pos
Vinnie		Really? Hmmm	question
Herb		Hmmm	question
Miriam		Hello Carbonite, Goodbye Mozy	pos
Kathie		Carbonite Support Problems.... BLOGs on site with 272429 users - CEO/CSM should ha	neg
CEO		Appologize, Authentic + PR	pos
CSM		Appologize, Authentic + PR	pos
Kathie		Carbonite ROCKS! - posts letter and praise, but doesn't post it on the other blog	pos
Gary		Asks really good questions	question
CSM		Answers all of them	pos
Miriam		Carbonite Rocks, where's Mozy's CEO?	pos
Gary		Sings Carbonite's praises	pos